



Dartmouth Housing Tenant Exit Survey

Whenever residents move we welcome their comments, criticisms, and suggestions to help us offer the best possible management service. We would be grateful if you could spare a few minutes to complete this questionnaire. Your response is for internal use only and will be held in confidence.

• **Name and Address of property:**

• **Date of termination (mm/dd/yyyy)**

• **Please tell us why you are ending your tenancy. (Select all that apply)**

- Moving to a smaller property
- Change of family circumstances
- Social / neighbour problem
- To be closer to work
- Need for residential care
- Moving in with friends / relatives
- Rent too expensive
- Moving to a larger property
- Dissatisfied with Dartmouth Housing
- Purchased a home
- Other (please specify below):

• **How long have you lived at the property?**

• **Is there anything that we could have done that would have increased the likelihood that you would have continued your residency here?**

Overall, how satisfied have you been with the following:

	DISSATISFIED					SATISFIED					Additional Comments:
	1	2	3	4	5	1	2	3	4	5	
Dartmouth Housing as a landlord	0	0	0	0	0	0	0	0	0	0	
Our repairs & service	0	0	0	0	0	0	0	0	0	0	
Rent/service charges for unit	0	0	0	0	0	0	0	0	0	0	
Dartmouth Housing Staff	0	0	0	0	0	0	0	0	0	0	
Your neighbourhood	0	0	0	0	0	0	0	0	0	0	
Your Unit											
Bedrooms	0	0	0	0	0	0	0	0	0	0	
Bathrooms	0	0	0	0	0	0	0	0	0	0	
Kitchen	0	0	0	0	0	0	0	0	0	0	
Appliances	0	0	0	0	0	0	0	0	0	0	
Walls	0	0	0	0	0	0	0	0	0	0	
Floors	0	0	0	0	0	0	0	0	0	0	
Windows	0	0	0	0	0	0	0	0	0	0	
Heating	0	0	0	0	0	0	0	0	0	0	
Building Exterior	0	0	0	0	0	0	0	0	0	0	

• **Further Comments:**